



INSPIRING CREATIVE ROBOTICS

Product Coach

BirdBrain Technologies is looking for a full-time Product Coach to help our customers. We're looking for someone who excels at helping people solve problems, is a creative and empathic communicator, and is committed to supporting educators to inspire deep and joyful learning in all students.

What You'll Do

- Consult with educators who are interested in purchasing BirdBrain products
- Create quotes for inbound sales inquiries
- Provide technical support and classroom integration guidance via email, phone, or video chat for BirdBrain's products
- Create articles and learning materials to increase educator and student success

Things We're Looking For

- Teaching experience in robotics, computer science, or STEAM
- Fluency with blocks-based coding
- Comfort with Python programming
- Good at debugging software and hardware
- Experience with physical computing (e.g. robotics platforms, micro:bit), especially BirdBrain's products
- Proven ability to support educators in problem solving
- Empathy and understanding of the challenges teachers face when trying something new in the classroom
- Willingness to flex into roles and responsibilities outside of this job description
- Skills in working remotely and asynchronously
- Proof of vaccination against COVID-19

Please Include in Your Application

- What educational technology products you've used and your familiarity with them
- If you are an ambassador for any edtech companies
- Education articles, blog posts, how-to guides, or other samples of your writing



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What BirdBrain Offers

- The chance to make education more joyful and creative for students and educators around the globe
- A close-knit, remote team of caring, collaborative, and passionate co-workers
- Generous vacation and a company culture which encourages you to use it (4 weeks paid vacation and 9 company holidays)
- Medical, dental, vision, life, and short-term disability insurance
- 401(k) match (4%)
- Fully remote position and flexible schedule

About Us

BirdBrain Technologies is a small robotics company that spun out of CMU's Robotics Institute. Our mission is to inspire deep and joyful learning in all students through creative robotics. We are passionate about expanding access to computer science, computational thinking, and STEAM to students across the globe, and the world is noticing. BirdBrain was awarded the [Inner City 100 / FedEx Champion of Global Entrepreneurship](#) in 2019 and our founder and CEO, Dr. Tom Lauwers, was the Small Business Administration's 2020 [small business person of the year for Western Pennsylvania](#).

At a small company, life is always varied and interesting; no two days are alike, and we think that is a good thing! To flourish at BirdBrain requires flexibility and the ability to work cross-functionally with a small team. A successful candidate will be someone interested in both making use of their skills and developing new ones.

If you are looking to join a passionate team and are excited about working on products that are changing education and inspiring kids, send your cover letter and resume to tom@birdbraintechnologies.com. We look forward to hearing from you!

BirdBrain Technologies LLC is committed to the policy that all persons have equal access to its programs, facilities and employment without regard to race, color, ancestry, national origin, age, gender, sexual orientation, gender identity, religion, creed, disability, medical condition, genetic information, marital or veterans status.